

## JOB DESCRIPTION

**JOB TITLE:** VETERINARY SURGEON

**REPORTING TO:** CLINICAL DIRECTOR

**AREA:** VETERINARY

### Company Profile:

Linnaeus Group is a vibrant, forward-thinking partnership of highly respected veterinary practices across the UK, comprising some of the best clinicians in the profession.

Linnaeus invest in quality practices who put patient care at the heart of everything they do. We are incredibly proud of each and every member of our diverse portfolio, from the UK's most respected small animal referral centres to our selection of high quality first opinion practices.

**Our Vision is:** 'To be recognised as the UK's leading veterinary group, committed to excellence in all that we do, delivered through high quality practices who share a common ethos'.

**Our Values are:** [Leadership with Integrity](#) | [Learning & Innovation](#) | [Lifetime Commitment to Quality Care](#)

### OVERVIEW

To work closely with the Clinical Director, your veterinary colleagues and the management team, as well as all other support staff within the practice in order to provide the highest standards of professional care and service for our clients and their animals.

To maintain membership of the Royal College of Veterinary Surgeons, be familiar with the legislation affecting the practice of veterinary medicine in the UK and with the ethics of practice as outlined in the RCVS Guide to Professional Conduct.

### MAIN PURPOSE & GOALS

Assume responsibility for surgical and medical cases whilst complying with the practice's policies and protocols and ensuring all cases are written up in full on a daily basis

Maintain a positive working relationship with colleagues, customers and other stakeholders to promote and build the reputation of the practice

Work in accordance with and contribute to the practice policies and procedures and other relevant legislation to ensure operational requirements are met

Assist with the clinical training and development of veterinary nurses, trainees and other support staff within the practice, encouraging them to contribute fully to the work of the practice



## KEY RESPONSIBILITIES

Provide exemplary veterinary care for all clients in the examination, medical and surgical treatment of their animals

Examine and assess all in-patients ensuring the hospital records are fully updated by the nursing team and that the nurses are kept updated of any changes in medication or any change in the condition of the patient

Communicate effectively with clients, to make and answer calls as necessary and to answer queries in a timely manner

Communicate effectively with all colleagues to ensure the best possible treatments of all animals under the care of the practice

Responsible for the appropriate pricing of all clinical cases ensuring clients are aware of estimated costs and has been given options and a recommended course of action as stated in the RCVS Guide to Professional Conduct, thereby not exposing the client to unnecessary expenditure

Review and inform clients of the results of laboratory tests and clinical reports as soon as it is feasibly possible. Be prepared to advise whether further tests or actions are indicated and any escalation of costs and ensure all client records are updated accordingly

Make use of internal or external referral services as appropriate and seek advice or assistance of colleagues when needed

Attend regular CPD courses in order to maintain and increase veterinary skills and knowledge including taking part in in-house training, staff meetings and vets clinical discussion meetings and keeping up to date with clinical developments and legislation changes

Make home visits as necessary within the allotted time ensuring that the practice guidelines on personal safety are followed at all times

Responsible for the safety of clients and employees within the practice when animals are being handled or treated, ensuring that the appropriate restraint (chemical if necessary) is used

Adhere to confidentiality relating to all aspect of the business including complying with and assisting with all requirements relating to GDPR compliance

## HEALTH & SAFETY

Ensure familiarity with the Health and Safety Policy including codes of practice and risk assessments complying with the correct procedures during radiography including the use of monitoring badges and complying with COSHH guidelines in the dispensing and handling of all drugs

**PERSON SPECIFICATION**

<b>SPECIFICATION</b>	<b>ESSENTIAL</b>	<b>DESIRABLE</b>
Experience	<p>1 or more years' proven experience in a small animal practice in the UK.</p> <p>Will maintain a consistent high quality of work</p>	
Knowledge	<p>Needs to have sound awareness of when a second opinion or referral is required either in-house or external</p> <p>Able to demonstrate reliability in performing tasks accurately within the allotted timescales</p> <p>Will demonstrate the ability and interest to suggest and develop new sound ideas and methods whilst consistently working in line with the company strategy and vision</p>	<p>Familiarity with Windows applications: Word, Excel, email and web-based communication</p>
Qualifications	<p>Veterinary Degree Registrable in the UK enabling full MRCVS status</p>	
Skills & Abilities	<p>Excellent organisational and multi-tasking skills and to be able to demonstrate reliability in performing tasks accurately and within the allotted timescales</p> <p>Ability to problem solve and be innovative with solutions</p> <p>Strong client service background</p> <p>Strong client relations and interpersonal skills</p> <p>Approachable and ability to show empathy where required</p> <p>Will be excellent working with your team, building great working relationships to achieve the required result for other team members, clients and their pets</p>	
Other qualities	<p>Pays attention to detail</p> <p>Organised and methodical approach to work</p>	

09 March 2020